



Web shop user
instructions



Hello!

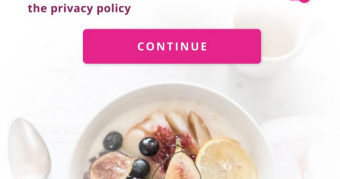
Please enter your email

E-mail

I agree to the [terms and conditions](#) and
the [privacy policy](#)

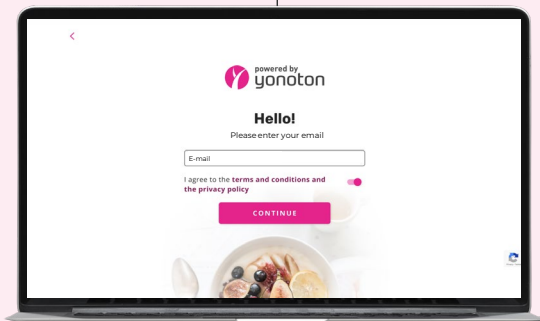


CONTINUE



1

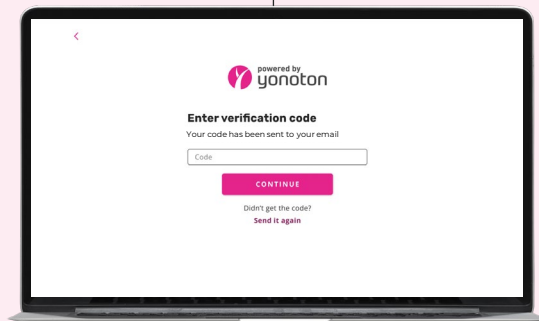
Login / Register



The screen displays the 'powered by yonoton' logo at the top. Below it, the heading 'Hello!' is followed by the instruction 'Please enter your email'. There is a text input field for 'E-mail'. Below the field, there is a link for 'I agree to the terms and conditions and the privacy policy' and a pink 'CONTINUE' button. At the bottom, there is a small image of a bowl of fruit.

Email

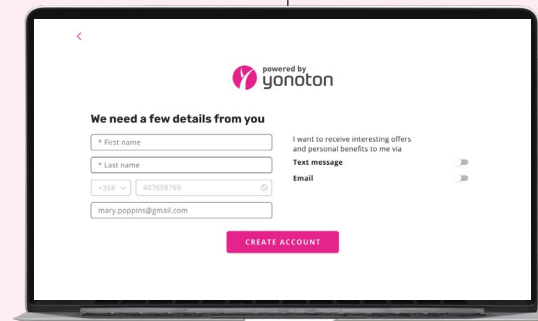
Start the process by entering your email.



The screen displays the 'powered by yonoton' logo at the top. Below it, the heading 'Enter verification code' is followed by the instruction 'Your code has been sent to your email'. There is a text input field for 'Code'. Below the field, there is a pink 'CONTINUE' button and a link for 'Didn't get the code? Send it again'.

Verification code

You will receive a verification code via email – enter it into the text field.



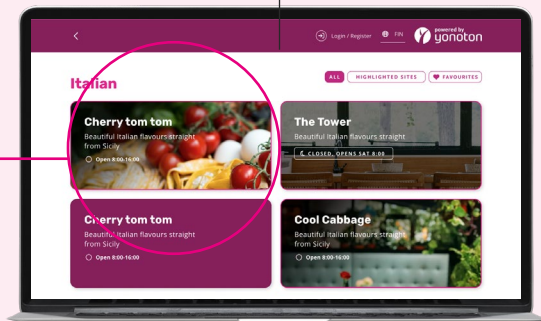
The screen displays the 'powered by yonoton' logo at the top. Below it, the heading 'We need a few details from you' is followed by three text input fields: 'First name', 'Last name', and 'Email'. To the right of these fields, there is a toggle switch for 'I want to receive interesting offers and personal benefits to me via Text message'. Below the fields, there is a pink 'CREATE ACCOUNT' button.

Personal information

After verifying your email, you will need to add some personal details such as your name and email address.

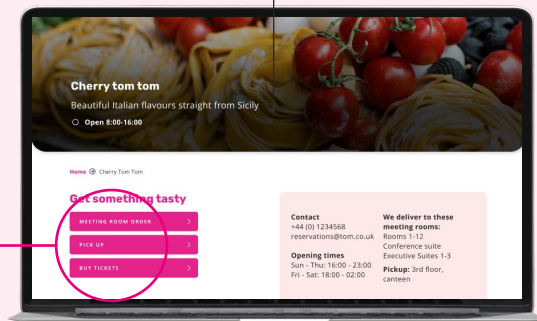
2

Venue listing



Choose a restaurant

After registration / login process, you will see a list of restaurants to choose from. Pick the one you want to order food from.

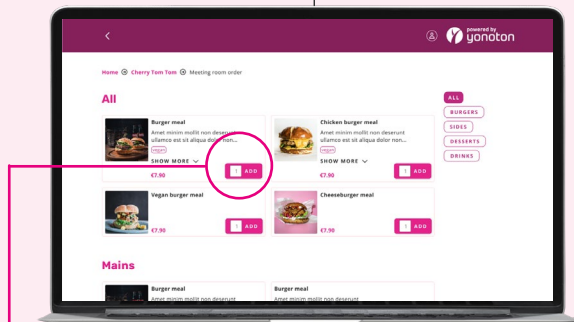


Venue page: choose a service

Do you want your food delivered to a meeting room or do you want to pick it up yourself? Or do you want to buy tickets. Choose the service here.

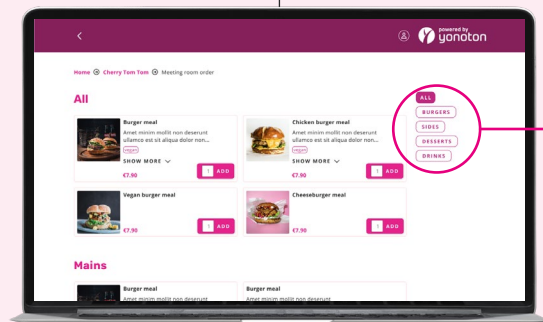
3

Products



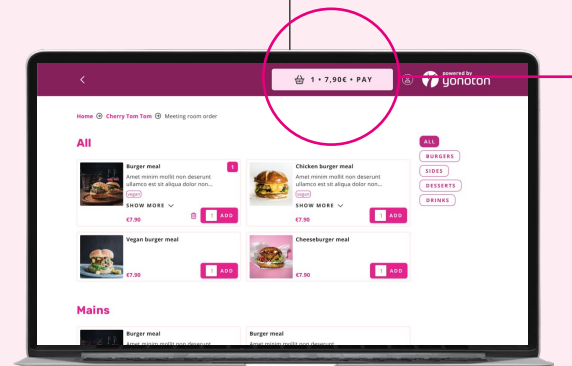
Choose products

Whether you're buying tickets or food items, you will find a list of the available products that are offered.



Filtering

Use the tabs on the right side to filter items according to categories.

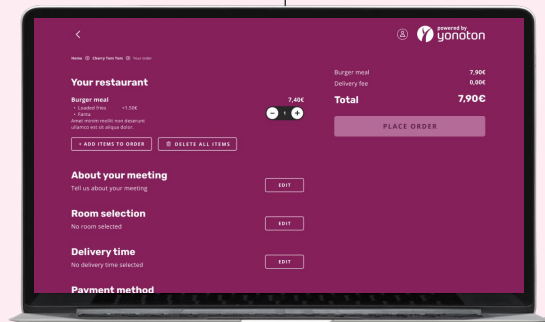


Item added

Once you have selected an item, it will show in your basket. This is indicated by the shopping basket button in the top right. Click it to get to checkout.

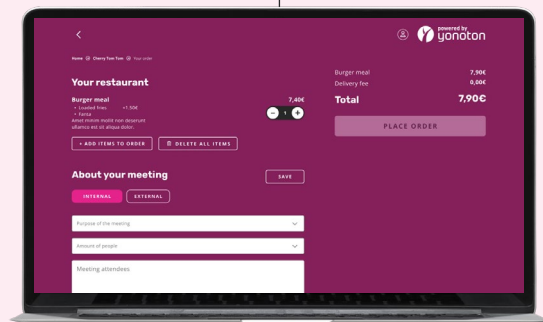
4

Checkout



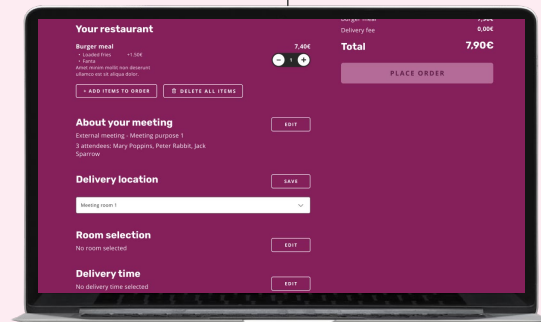
Checkout view

You have selected your items, now it's time to fill in the required fields so that your order can be processed.



About your meeting

Add details about your meeting, like the amount of people attending and what the meeting is for.

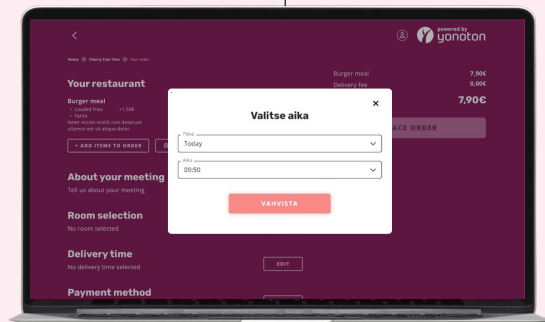


Delivery location

From the dropdown, select the meeting room you wish your food to be delivered to.

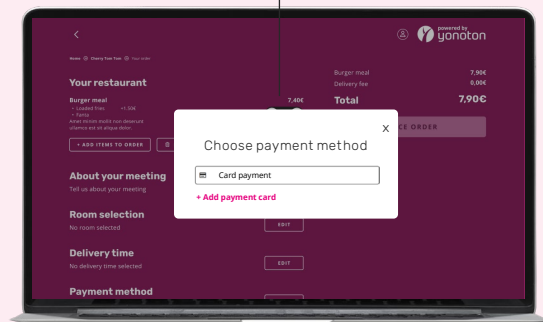
5

Checkout



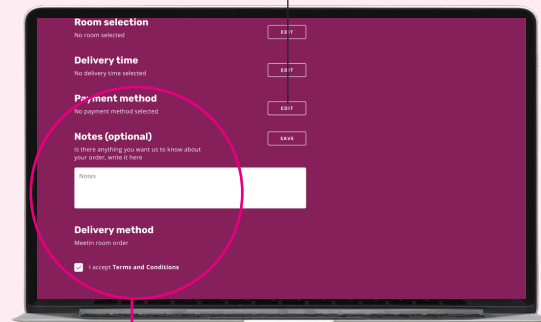
Delivery time

Select a date and time for your order.



Payment method

Select your payment method, or add a new one.

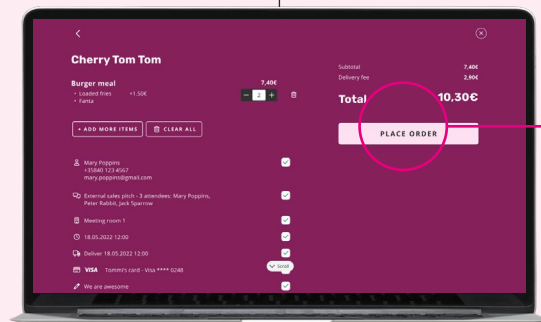


Notes

If you have anything you think the restaurant or delivery people need to know, you can write it here.

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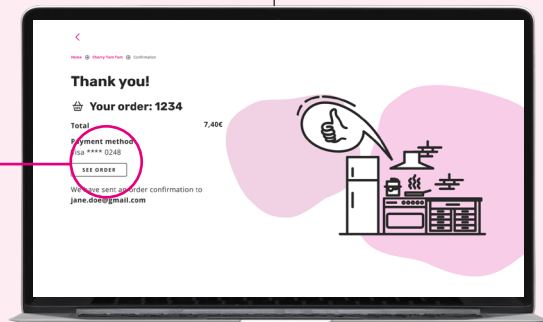
Checkout



Place order

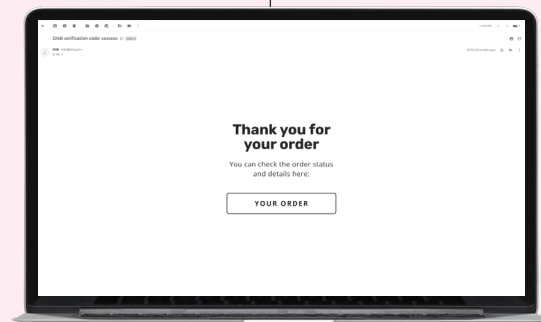
When you have filled in all of the required fields, the order button will become active and you can place your order.

7 Order confirmation



Thank you

You will be directed to a Thank you / order confirmation screen. An email will also be sent with the details of your order.

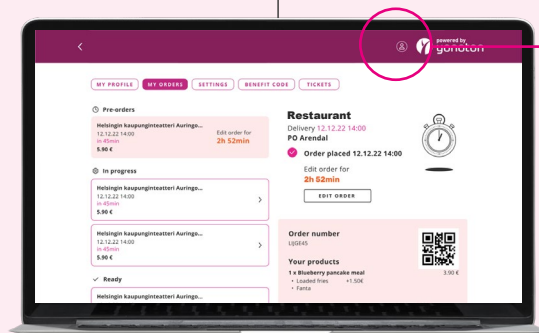


Confirmation email

You will receive an order confirmation to your email with a link to the order.

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Order history

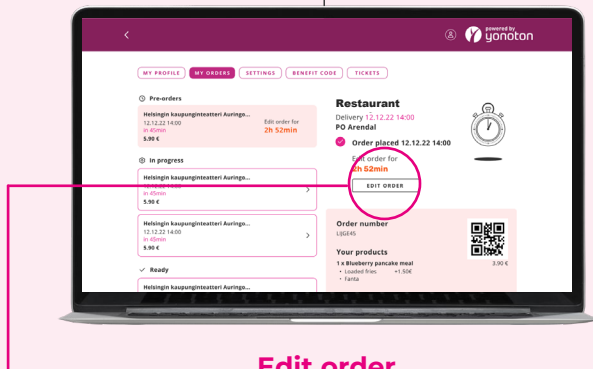


Order history

You can check the status of your current order, and see all your past orders, in the order history tab of your profile. You can click to it directly from the Thank you -page, or you can find it via the profile menu top right.

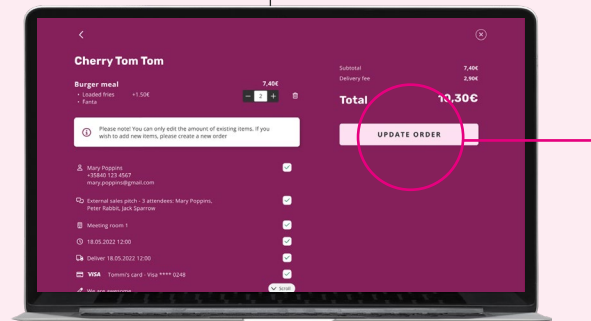
9

Edit order



Edit order

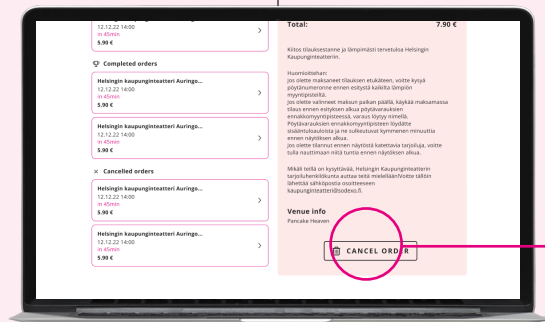
To edit an existing order, just click on the “Edit order” –button that is found inside the order status card. You can edit your order until 1pm the day before.



Update order

After you've done the desired changes to your order, you should click the “Update Order” –button. Please note! You can only edit the amount of existing items. If you wish to add new items, please create a new order.

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Cancel
order

Cancel order

You can cancel your order from the order history view. The cancel order button will appear at the bottom of the order view.